

Not mass-produced  
health care.  
*Curated care.*



 **CONWAY REGIONAL**

**2025 ANNUAL REPORT**

# Outstanding care, *curated for you.*

Conway Regional Health System delivers care that is highly intentional and refreshingly personal, supported by expert providers, specialized services, and advanced technology. With clinics across Central Arkansas and the River Valley, and a 180-bed hospital in Conway, care remains close to home for the communities we serve.

Our commitment to community is at the core of everything we do. We do more than provide care. We anticipate needs, remove barriers, and create meaningful experiences for every patient, every day.

With more than 250 physicians and over 1,900 employees, Conway Regional is proud to be the community's largest employer. Alongside our dedicated volunteers, our team brings compassion, expertise, and purpose to every interaction.

For more than a century, Conway Regional has earned the trust of generations by continually evolving to meet the needs of those we serve, strengthening access, expanding services, and delivering care that is thoughtful, personal, and built around you.

## MISSION

Conway Regional Health System is accountable to the community to provide high-quality, compassionate health care services.

## VISION

The vision of Conway Regional Health System is to be recognized as the regional leader in health care excellence.

## VALUES

Integrity, Compassion, Accountability,  
Respect, Excellence

## BRAND PROMISE

We are one team with one promise: to be bold, to be exceptional, and to answer the call. Regardless of role, each team member assists in fulfilling our mission to our community.



In 2025, Conway Regional remained committed to providing high-quality, compassionate care to the communities of north central Arkansas and the River Valley. As our region continues to grow, we remain focused on delivering health care that is intentionally curated, blending access and excellence to meet the evolving needs of those we serve.

This year, we strengthened outpatient therapy services and advanced key clinical programs across our health system. We earned Magnet® designation again in 2025, continuing the standard first established with our initial designation in 2020.

Beyond our hospital walls, our impact continued to grow. In 2025, we introduced orthopedic spine care to our health system, bringing state-of-the-art, innovative, and highly specialized services to meet a critical need in our community. Our athletic training program supported student athletes across the region, and we continued advancing labor and delivery services to provide exceptional care for growing families. Through community events and partnerships, we promoted wellness and strengthened connections throughout the area.

We remained deeply committed to supporting others, assisting patients facing hardship, and investing in the education of local nursing students and future health care professionals. By strengthening today's workforce and preparing tomorrow's caregivers, we help ensure exceptional care remains close to home.

Together, we will continue delivering care that is highly intentional, refreshingly personal, and rooted in a fierce commitment to our community.



Matt Troup  
President & Chief Executive Officer



# Service Statistics



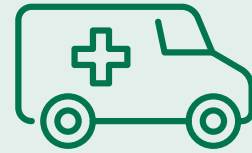
9,590

TOTAL  
ADMISSIONS



119,460

PRIMARY  
CARE VISITS



35,208

EMERGENCY  
ROOM VISITS



1,873

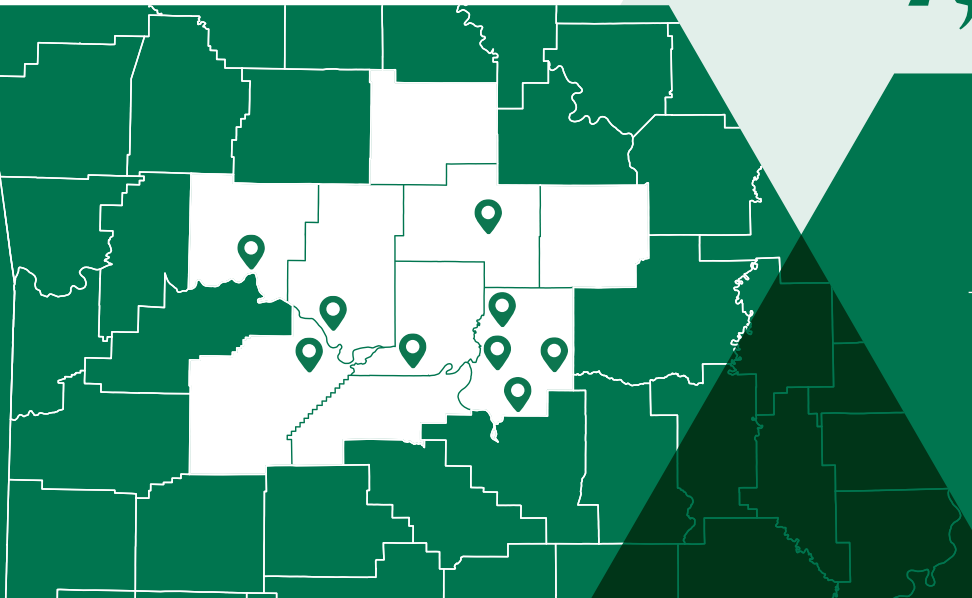
DELIVERIES



7,235 SATELLITE  
VISITS HELD

## Expanding Access to Care

Our specialists travel to surrounding communities, ensuring convenient access to specialized care for patients outside of Conway.





# Our Team



**1,927**

**TEAM MEMBERS**



**250+**

**PHYSICIANS ON MEDICAL STAFF**



**100+**

**VOLUNTEERS**

## Team Composition

### ETHNICITY

White . . . . .	82.87%
Black or African American . . . . .	9.55%
Hispanic or Latino . . . . .	4.10%
Asian . . . . .	1.66%
Two or more races . . . . .	1.45%
American Indian or Alaska Native . . . . .	0.21%
Native Hawaiian or Other Pacific Islander . . . . .	0.16%

### AGE

18-25 . . . . .	14.27%
26-35 . . . . .	31.71%
36-45 . . . . .	23.72%
46-55 . . . . .	17.18%
56-64 . . . . .	9.44%
65+ . . . . .	3.68%

### GENDER

Female . . . . .	78.72%
Male . . . . .	21.28%



## New Medical Staff in 2025

Tyler Barker, MD, Hospitalist  
 Daniel Hester, MD, Hendrix Medical Clinic  
 Trey McClain, MD, Clinton Medical Clinic  
 Jordan Walters, MD, Conway Orthopedic & Sports Medicine Center (COSMC)

Stephen Luker, DO, Dardanelle Regional Medical Clinic  
 Sloane Precure, PA, COSMC  
 Chad Taylor, PA, COSMC  
 Leigh Nichols, APRN, Vilonia Medical Clinic

# Community Involvement



**CONWAY150  
HAPPY BIRTHDAY, CONWAY!**  
Presenting sponsor  
800+ participants



**TURKEY TROT &  
GOBBLE WOBBLE**  
1,200+ participants



**TEACHER BREAKFAST  
& EDUCATION FAIR**  
Sponsor  
800+ participants



**BIKETOBERFEST**  
150+ participants



**OFF THE CLOCK SERIES**  
2,000+ participants



**UCA PURPLE PASSION**  
Presenting sponsor  
500+ participants



**GET MOVING  
ARKANSAS**  
1,000 4th-grade participants



**TOAD SUCK DAZE 5K/10K**  
1,263 total participants  
\$42,538 donated to local nonprofits

# Accomplishments

**2,662** PHYSICALS OVER  
11 SCHOOLS THROUGH  
ATHLETIC TRAINING

**18,357** TOTAL HOME  
HEALTH VISITS IN  
OUR COMMUNITIES



## MAGNET® DESIGNATION

**11%** INCREASE IN PRIMARY  
CARE VISITS

**45.5** MINUTE STEMI DOOR-  
TO-BALLOON AVERAGE

LAUNCHED OUTPATIENT  
PEDIATRIC SPEECH THERAPY

**420,996** VISITS TO THE  
HEALTH & FITNESS  
CENTER IN 2025

**1,000+** STUDENTS HOSTED  
FOR CLINICAL  
ROTATIONS

**PLATINUM PARTNER** BY THE ARKANSAS  
PERINATAL QUALITY  
COLLABORATIVE

INAUGURAL  
NICU REUNION  
EVENT

**ALL** RESIDENCY  
PROGRAMS  
FULLY MATCHED

**IMPROVED** S&P BOND RATING FROM  
NEGATIVE TO STABLE

**23,800** PATIENT CONTACT HOURS  
THROUGH ATHLETIC TRAINING

**260+** SIMULATION  
EDUCATION SESSIONS  
FOR RESIDENTS

**3,672** CASES OF WATER  
DONATED TO  
LOCAL SCHOOLS

EXPANDED  
THERAPY IN  
GREENBRIER

**340B** NET REVENUE INCREASED FROM \$11 MILLION  
IN 2024 TO AN ESTIMATED \$24 MILLION IN 2025,  
REPRESENTING AN 118% INCREASE YEAR OVER YEAR

**43** MASH  
CAMP  
PARTICIPANTS

INAUGURAL CLASS OF INTERNAL  
MEDICINE RESIDENTS GRADUATED

**20%** INCREASE IN OUTPATIENT  
THERAPY VISITS

ADDED CLINTON TO  
ATHLETIC TRAINING

**2,400+** HOURS OF CONTINUING  
EDUCATION PROVIDED

**19** TUITION  
REIMBURSEMENTS

LAUNCHED EMPLOYEE  
FOOD PANTRY

**530+** VOLUNTEER  
TIME OFF  
HOURS USED

**11** EMPLOYEES RECEIVED  
CERTIFICATION  
ASSISTANCE

**3,319+** PAID TIME  
OFF HOURS  
DONATED

# Awards

## AMP C-SUITE

Maegan Dyson James Reed  
 Rebekah Fincher Matt Troup  
 Amanda Irby

## AMP INFLUENCERS OF THE YEAR

Matt Troup

## ARKANSAS BUSINESS EXECUTIVE OF THE YEAR

Rebekah Fincher - Finalist

## AMP MOST ADMIRED COMPANIES

Conway Regional Health System

## AMP ACHIEVERS IN THEIR FORTIES

Jay Howell, MD  
 Jessica Dewberry

## AY'S BEST OF 2025

Best Cardiology Clinic

Best Dentist

Gary Jones, DDS

Best Family Practice

Best Fitness Center/Gym

Best Hand Surgeon

Bryan Head, MD

Best Hospital

Best Surgeon Lower Extremity

James Head, MD

Best Neurologist

Keith Schluterman, MD

Best OB/GYN Clinic

Best Pain Center

Best Pain Specialist

Mikio Ranahan, MD

Best Personal Trainer

Cassidy Teague

Best Place to Have a Baby

Best Radiology Clinic

Best Surgeon Upper Extremity

Jay Howell, MD



**48** AY'S BEST HEALTH CARE PROFESSIONALS WINNERS



**20** AY'S BEST WOMEN IN HEALTH CARE WINNERS

## AY INTRIGUING WOMEN

Maegan Dyson  
 Lauren Norris

## AY MEN OF DISTINCTION

Wade Gregory, MD  
 Greg Kendrick, MD

## ARKANSAS BUSINESS BEST PLACE TO WORK

Conway Regional Health System  
 9th Consecutive Year

Dardanelle Regional  
 2nd Consecutive Year

## AMERICAN HEART ASSOCIATION

Get with the Guidelines Gold Plus 2025  
 Coronary Artery Disease  
 Stroke

## ARKANSAS HOSPITAL ASSOCIATION AWARDS

Senior Executive of the Year  
 Alan Finley  
 C.E. Melville Young  
 Administrator of the Year  
 Carter Dodd

**AHA DIAMOND AWARDS**

Advertising Print Digital  
Health & Fitness Center  
30th Anniversary  
Advertising TV/PSA  
Solar Eclipse Video

Annual Report  
2023 CRHS Annual Report  
Special Events  
Kids Run Arkansas

**ASI BLUE RIBBON WORKFORCE AWARDS**

Industrial Supplies  
James Davidson  
Skilled Trades  
Paul Mauldin

**BEST OF FAULKNER COUNTY**

**Best Gym**  
Conway Regional Health & Fitness Center  
**Best Home Health**  
Conway Regional Home Health  
**Best Hospital**  
Conway Regional Medical Center  
**Best Imaging Center**  
Conway Regional Imaging Center  
**Best Orthopedic Clinic**  
Conway Orthopedic & Sports Medicine Center  
**Best Urgent Care**  
Conway Regional After Hours Clinic

**CONWAY METRO HEALTH CARE AWARDS**

**Administrator of the Year**  
Amanda Irby  
**Community Impact**  
Gina McNew, MD  
**Emerging Healthcare Professionals**  
Carter Dodd  
Lauren Norris  
Blaire Williams  
**Health Promotion Specialist**  
Jeramie Hinojosa  
**Physician of the Year**  
Tom Roberts, MD

**GREAT 100 NURSES**

Carly Caldwell, RN  
Kathy Dawson, RN  
Rachel Ford, RN  
JoAnn Frazier, RN  
Tilli Watson, BSN, RN  
Melanie Reynolds, RN

**DAISY AWARD**

Gabe Gartman, RN, ICU  
Lori Hofherr, RN, ICU  
Jaclyn Latham, RN, Labor and Delivery  
Dee McJunkins, LPN, Conway Regional  
Clinton Medical Clinic  
Karon Swann, RN, Home Health  
Clayton Vinson, RN, ER

**BEE AWARD**

Hailey Dickinson, PCT, ICU  
Tiffany Lucas, PCT, 3 South  
Todd McDonald, PCT, 1 East  
Jesus Arias Rodriguez, PCT, ICU

**HIVE AWARD**

Michelle Pimentel, RN,  
Director of Women's and Infants  
Christi Roderique, RN,  
Nursery Manager



# Foundation

# \$1,800,514 RAISED

**\$748,652**

**INVESTED INTO  
OUR COMMUNITY**

**\$243,044**

**ENDOWMENT  
GROWTH**

**\$678,974**

**RAISED BY THE  
ARKANSAS DUCK DERBY**

**\$111,603**

**RAISED AT THE 29TH  
ANNUAL GOLF CLASSIC**

**1,200** UNIQUE  
DONORS

**752** EMPLOYEE  
DONORS

**1,049** PATIENTS AND  
FAMILIES SUPPORTED

**631** PATIENTS SERVED  
BY THE HEALTH  
DISPARITY FUND

**300** FAMILIES  
SUPPORTED BY  
FOOD PANTRIES

**44** STUDENT  
SCHOLARSHIPS  
AWARDED












**\$81,345** TOTAL FROM 18  
DIRECTOR GRANTS

**51** EMPLOYEES  
SUPPORTED

**23** NURSES SUPPORTED  
FOR CERTIFICATIONS



# Board of Directors

 <p><b>Jeff Standridge, EdD</b> Chairman</p>	 <p><b>Bryan Bruich</b> Vice Chairman</p>	 <p><b>Michael Stanton, MD</b> Director</p>	 <p><b>Jeremy Riddle</b> Director</p>
 <p><b>Gena Ester</b> Director</p>	 <p><b>Susan Gatto, PhD, RN</b> Director</p>	 <p><b>Brad Teague, PhD</b> Director</p>	 <p><b>Lindsay Henderson</b> Director</p>
 <p><b>Thad Hardin, MD</b> Director</p>	 <p><b>Rev. Cornell Maltbia</b> Ex Officio</p>	 <p><b>Wayne Cox</b> Ex Officio</p>	

# Executive Leadership Team

 <p><b>Matt Troup</b> President &amp; CEO</p>	 <p><b>Rebekah Fincher</b> Chief Administrative Officer</p>	 <p><b>Amanda Irby</b> Chief Nursing Officer</p>	 <p><b>James Reed</b> Chief Information Officer</p>
 <p><b>Richard Tyler</b> Chief Human Resources Officer</p>	 <p><b>Alan Finley</b> President of Dardanelle Regional Medical Center</p>	 <p><b>Bryan Gibbs</b> Chief Support Officer</p>	 <p><b>Darren Freeman, MD</b> Chief Medical Officer</p>
 <p><b>Maegan Dyson</b> Chief Development Officer</p>	 <p><b>Carter Dodd</b> Associate Administrator</p>		



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501-506-2747  
[conwayregional.org](https://conwayregional.org)

